

Apple iPhones

Email setup

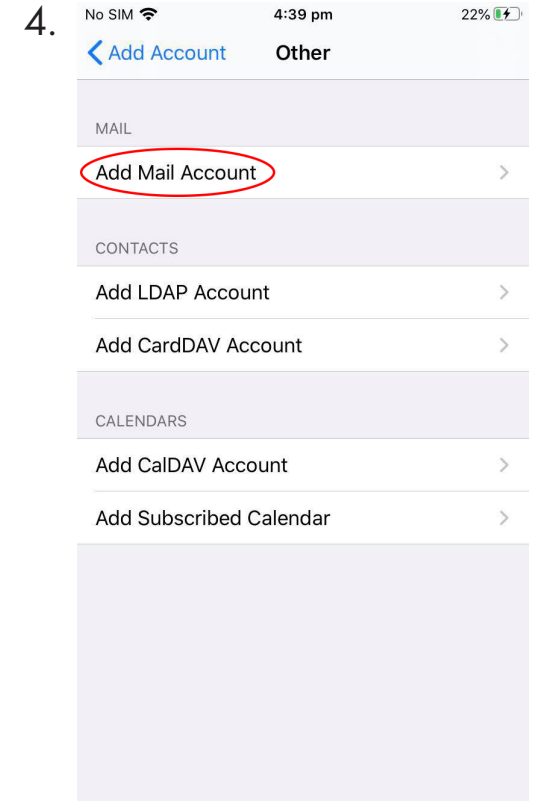
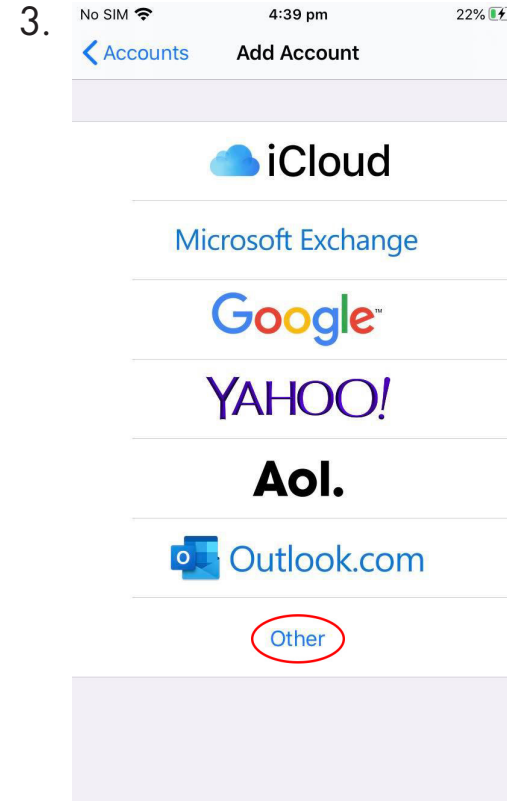
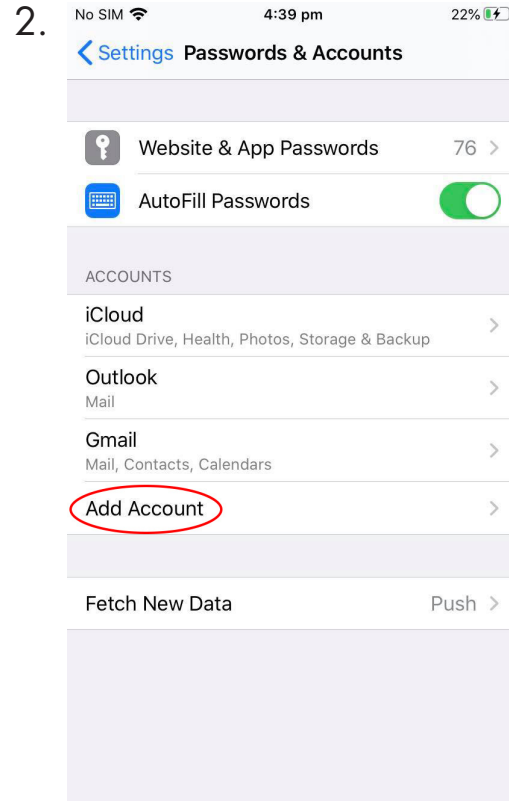
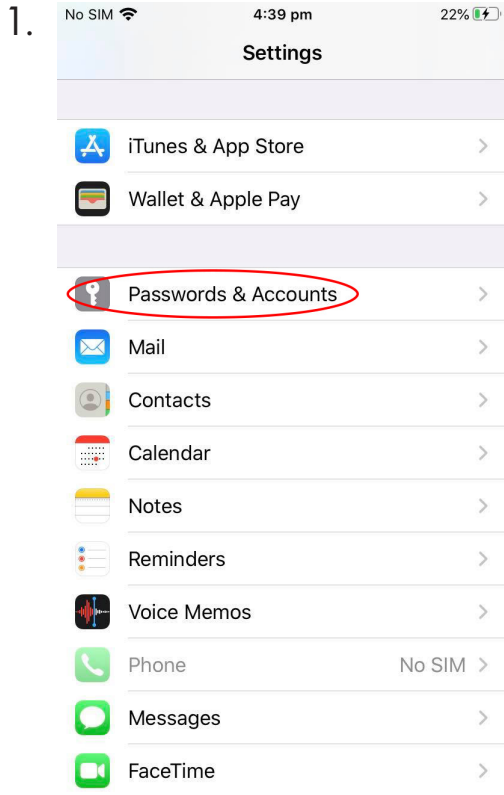


1) Start by opening Settings on your iPhone. Then scroll down to "Passwords & Accounts".

2) Select "Add Account".

3) Select "Other".

4) Select "Add Mail Account".



5) From here, please enter the following details*:

- Name: [enter your company name]
- Email: [enter your new email address]
- Password: [enter the password for the new email address]
- Description: *this automatically fills, so don't worry about it*

*NB. all the details for the new account mentioned above can be found in the Order Completion email, which we send to the correspondence email you supplied us with.

5.

No SIM 4:39 pm 22%

Cancel New Account Next

Name Example Company

Email info@example.co.uk

Password

Description example.co.uk

6) On the next screen, make sure you're on the "IMAP" tab (indicated at the top of the screen, see image to the right) and enter the following details for both Mail Servers:

- Host Name: server.promoteukltd.com
- Username: [enter your new email address]
- Password: [enter the password for the new email address]

After this, tap Next. You'll be met with a screen with email sync preferences which you can change to your liking, otherwise, we just recommend you tap Save in the top right of the screen.

And you're done!

Tip: if at this stage you're still having trouble, please check your password that you haven't accidentally mistaken the *number "0"* for the *letter "O"*.

Otherwise please do not hesitate to get in touch on our main office line for further assistance.

6.

The screenshot shows the 'New Account' screen in an email app. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. Below these are two tabs: 'IMAP' (which is selected) and 'POP'. The screen is divided into sections for account details and server settings. The account details section includes fields for 'Name' (Example Company), 'Email' (info@example.co.uk), and 'Description' (example.co.uk). Below this is a section for the 'INCOMING MAIL SERVER' with fields for 'Host Name' (server.promoteukltd.com), 'Username' (info@example.co.uk), and 'Password'. A similar section for the 'OUTGOING MAIL SERVER' follows, with the same 'Host Name' and 'Username' fields, and a 'Password' field.